

## PERMABOUND

*Possible Questions for Presenters:*

1. *eBook renewals: How long can each book be checked out by a patron? Can they renew it? How often? You choose when setting up your account up to 100 days. Yes, they can renew by simply checking out the title again.*
2. *Devices: What devices does their product work on? Do they supply the device or are patrons expected to provide it?*

*Perma-Bound's eBooks will open and display on personal computers, notebooks and netbooks with current web browsers ([see the list here](#)), and on tablets running Apple's iOS and Google's Android operating systems ([click here for more information](#)). They will also work on smartphones running iOS, running the same operating system versions as tablets. At the present time, they will not work on dedicated eReaders such as Amazon's Kindle and Barnes & Noble's Nook.*

3. *Is there a limit on how many books may be checked out at one time by a patron? You choose how many.*

4. *Is there a limit on how many times a single title may be checked out by all patrons before the library loses access/rights to that book? We are not selling that type ebook at this time.*

5. *How does a library order and procure the book? How do they add it to their collection? Just like a print title, you will receive marc records to add to your automation system.*

6. *What if the library does not have Follett Destiny? It can be added to whatever circulation system you have, even if you don't have one they can be read on Perma Bound's ehub system. I will explain more Thursday.*

7. *How do students/patrons access the book? They will go to a URL that you make up or click on a link in your catalog.*

8. *What file format is the eBook in when you purchase it?*

*Perma-Bound provides eBooks in the industry-standard PDF format, and in Flash and HTML5 formats that can be read with a variety of web browsers.*

9. *When I buy an "eBook" what am I actually buying?*

*Do you receive the actual eBook file itself? No, when you purchase an eBook you are purchasing a license to access the eBook file. The eBook files reside on Perma-Bound's servers, or in some instances the servers of the publishers. You will be provided with 24/7 access to the eBooks you have purchased/licensed, and you do not need to worry about storage, accidentally deleting the file, or where to give your users access to the files.*

10. What legal information should I know about these eBooks?  
<http://www.perma-bound.com/ebooks/user-agreement.faces>

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